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# **Chapter 4**

Original and Adjusted Summary of Inventory and Rates per Call (Form 070 / 071)

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#### Introduction

This chapter details the purpose of, and the mathematical procedures used to complete, the "Original Summary of Inventory" form 070 and the "adjusted Summary of Inventory" form 071. The mathematical processes and the resulting form are produced by computer. These forms are designed to accomplish the following five basic purposes:

	Purposes
1	Apportion the new route values, resulting from the volume count
	(070) or resulting from POC update (071) (Obtain and Prepare to
	Sort, Sort and Preparation) to each individual LDU in accordance
	with the percentage of the total route volume that the individual
	LDU actually received.
2	Report individual LDU subsidiary values in accordance with the
	actual average daily volumes for each LDU and/or POC captured
	on the Pocket PCI Application during the volume count.
3	To facilitate the adjustment of the individual LDU values and/or
	volumes to reflect a change in the number of calls served, the
	previously determined LDU values/volumes are subdivided into
	rates per call.
4	Adjust the variable portion of each individual LDU's "Inventory
	of Points of Delivery" (form 038) to reflect the revised
	percentage of coverage that has resulted from the volume count.
5	Sum the adjusted variable values, non-variable values of the 038
	and other previously determined values to produce a total value
	for each LDU. The sum of the LDU values is the total revised
	productive workload for the route, excluding any householder
	value, if applicable.

#### **Procedure**

A separate "Original Summary of Inventory" form 070 is to be used for every original route. A separate new "Adjusted Summary of Inventory" form 071 is to be used for all new restructured routes.

The total from each column is transfer to the appropriate line on the" Route Assessment and Letter Carrier Workload "form 080/081 and the instruction found in chapter 8 applies

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### Headings

The following information is printed automatically on the form:

Heading	Information
Depot	Name of Depot
Depot Code	Depot Identifier
Route Number	Route Number
Route Type	Is it RHRMIN3, RCHVR1, etc.
VC Start Date	Volume Count Start Date
Percentage of Coverage	Obtained from the "Calculation of Percentage
	Coverage" form 083/084 information already
	calculated by the system.
Obtain and Prepare Time	Total Obtain and Prepare time for the route.
	This value is dynamically calculated in
	Géoroute using total average number of pieces
	of manually sequenced S/L and O/S mail for the
	route.
Sub Delivery Time	Sum total of the individual LDU's sub-delivery
	time as calculated in volume count tool
Preparation Time	Total Preparation time for the route. This is the
	sum of the LDUs from column 9 calculated in
	the volume count tool in addition to route level
	Preparation activities.
Sortation Time	The "Sortation Time" is the assessed time
	required on average to sort the mail, both letters
	(S/L) and oversize items (O/S). This value is
	dynamically calculated in Géoroute using total
	average number of pieces of manually
	sequenced S/L and O/S mail for the route.

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### Tabulated Data

The following is the information tabulated by computer to produce the above aforementioned forms:

Column	Subject	Information The postel code (ESA and LDLI) or the Dead										
1	LDU	The postal code (FSA and LDU) or the Dead										
		Walk or the Dead Drive or the Park & Loop										
		identifiers listed in delivery sequence										
2	POCs	Total number of occupied points of call, as										
		recorded on the "Inventory of Points of										
		Delivery" form 038.										
3a	Avg. Seq. Mail Vol.	Residential: Avg. daily volume of machine sequenced mail for residential										
		POCs for the LDU										
		Commercial: Avg. daily volume of machine sequenced mail for commercial										
		POCs for the LDU Directs: Avg. daily volume of machine sequenced mail for direct POCs										
		SPOCP: Avg. daily volume of machine sequenced mail for SPOCP POCs Refer to p.9 for SPOCP concept explanation										
3b	Avg. Seq. Mail Items	Residential: Avg. daily volume of machine sequenced mail items per residential POC										
		Commercial: Avg. daily volume of machine sequenced mail items per commercial POC										
		Directs: Avg. daily volume of machine sequenced mail items per direct POC										
		SPOCP: Avg. daily volume of machine sequenced mail items per SPOCP POC										
3c	Avg. S/L Man Vol.	Residential: Avg. daily volume of manually sequenced S/L for residential POCs for the LDU										
		Commercial: Avg. daily volume of manually sequenced S/L for commercial POCs for the LDU										
		Directs: Avg. daily volume of manually sequenced S/L for direct POCs										

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		SPOCP:	Avg. daily volume of manually sequenced S/L for SPOCP POCs
3d	Avg. S/L Man items	Residential	: Avg. daily volume of manually sequenced S/L items per residential POC
		Commercia	d: Avg. daily volume of manually sequenced S/L items per commercial POC
		Directs:	Avg. daily volume of manually sequenced S/L items per direct POC
		SPOCP:	Avg. daily volume of manually sequenced S/L items per SPOCP POC
3e	Avg. O/S Man Vol.	Residential	: Avg. daily volume of manually sequenced O/S for residential POCs for the LDU
		Commercia	l: Avg. daily volume of manually sequenced O/S for commercial POCs for the LDU
		Directs:	Avg. daily volume of manually sequenced O/S for direct POCs
		SPOCP:	Avg. daily volume of manually sequenced O/S for SPOCP POCs
3f	Avg. O/S Man items	Residential	: Avg. daily volume of manually sequenced O/S items per residential POC for the LDU
		Commercia	l: Avg. daily volume of manually sequenced O/S items per
		Directs:	commercial POC for the LDU Avg. daily volume of manually sequenced O/S items per direct POC
		SPOCP:	Avg. daily volume of manually sequenced O/S items per SPOCP POC
3g	Total Man Vol.		daily volume of manually S/L and O/S for the LDU
3h	% Man Vol.	mail to the	apportion the time to prepare the individual LDUs, it is necessary to he percentage of total Avg. daily

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		volume of manually sequenced SL and OS mail for each LDU. The percentage is determined in the following manner:  % Vol.: (Total Avg. daily volume of manually sequenced SL and OS mail for the LDU divided by Total Avg. daily volume of manually sequenced SL and OS mail for the Route) * 100
		% Vol.: (Col 3g for LDU) divided by (total at bottom of col. 3g) * 100
4	Var. at 100%	The "Total of Variable Values" for each LDU obtained from the "Inventory of Points of Delivery" form 038.
5	Var. at % Cov.	The percentage of coverage obtained through the application of the statistical formula as detailed in Chapter 5 (083 / 084), is applied to the "Total of Variable Values at 100%" (column 4).
ба	Non-Var. @ 100%	The "Total of Non-variable Values" for each LDU obtained from the "Inventory of Points of Delivery" form 038.  Note: For each occurrence of variable and non variable Natural Walk Pattern (NWP), the Address Inventory Management (AIM) application adds 5.7 feet to the total distance on foot. 10 feet is also removed from the non variable terrain distance for every occurrence of Variable and non-Variable NWP.  Street "Distance on Foot" – (((# of NWP var. and non-var.) * 10 ft.) * 0.0037).
6b	N-Var. @ NWP	The "Total of Non-variable Values" for each LDU obtained from the "Inventory of Points of Delivery" form 038 adjusted for the natural walk pattern and percentage of coverage (083/084) an additional credit to service a CMB from the opposite side of the street.  The non variable value in column 6a is at 100 % coverage. Because of percentage coverage

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		an adjustment is required to account for the fact that, not every NWP adjustment made to the terrain value found in 6a is required. The following formula is used to credit back a portion of the adjustment made to the value of column 6a "Col 6a" + ((10feet * 0.0037 min.) * (total number of variable NWP * (1- % of coverage)))
7	Obt. & Prep. LDU Value	The value to get the average daily volume of mail and bring it back to the case and to prepare the mail for sortation. This value represents a percentage of the total Obtain & Prepare time for the route. It is calculated by multiplying the total Obtain & Prepare value (shown at the top of the form) by the percentage figure shown in column 3h) for the LDU.
8a	Sub Del. LDU Value	The "Subsidiary Delivery Time" is the assessed time required on average to perform outside duties other than the delivery of ordinary mail such as:  i) The delivery of registered, COD, priority items, etc.; ii) The obtaining of mail from relay boxes.  Note: The allowance for the delivery of householders (Option 1) and/or the householder relay pickup allowance (Option 2) as described in chapter 6 is also a subsidiary delivery function, but is calculated separately to facilitate updating of the workload assessment when semi annual reviews of householder mailings are made.
		Note: Subsidiary Delivery Time is assessed at the LDU level and is based on PCI from the volume count.
8b	Sub Del. Rate/POC	The time value shown in column 8a) is divided by the total POCs (column 2) to establish a rate per point of call.
9a	Prep LDU Value	The "Preparation Time" is the assessed time required on average to perform the

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		inside duties other than the "obtain and prepare to sort" and the actual sortation function. The assessed time transferred from volume count tool is displayed in the appropriate space at the top of the "Original Summary of Inventory" "forms 070 and the "Adjusted Summary of Inventory" forms 071.
		The average daily time value for the "Preparation" functions for the LDU is calculated by multiplying the total LDU Preparation value (shown in the total lines of the form) by the percentage figure shown in column 3h) for the LDU.
		Note: The route Preparation total time is shown on the header of the forms.  The route level preparation time can be
		found by subtracting the total LDU
		preparation from the total of the header preparation time
9b	Prep Rate/POC	The time value shown in column 9a) is
		divided by the total POCs (column 2) to
		establish a rate per point of call.
10	Sort LDU Value	The "Sortation Time" is the assessed time required on average to manually sequence the mail, both letters (S/L) and oversize items (O/S). The total Sortation time is displayed in the appropriate space at the top of the "Original Summary of Inventory" forms 070 and the "Adjusted Summary of Inventory" forms 071.
		The LDU value represents a percentage of the total Sortation time for the route. It is calculated by multiplying the total sortation value (shown at the top of the form) by the percentage figure shown in column 3h) for the LDU.
11	Total LDU	This value represents the sum of the inside
	Value	time (Col 7, 9a and 10) and outside time (Col 5, 6b and 8a)
12	Ins./Int. Rte #	Indicates the route which is performing the
		inside activities for the LDU (Col 7, 9a and
		10

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13	Del. /Liv. Rte #	Indicates the route which is performing the
		delivery activities for the LDU (Col 5, 6b and
		8a)

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#### Residential and **Commercial** LDU Profile

Once the assessment is completed, a residential and a commercial mail profile is calculated for each LDU where applicable. The residential and commercial mail profile for each LDU is comprised of the respective residential and commercial values in columns 3b, 3d, 3f, the LDU's sub delivery rate per POC and the LDU's Prep Rate per POC. This profile is based on the assumption that each call on every LDU receives the same average amount of mail as the other calls on the LDU.

# **Call Profile** Concept (SPOCP)

**Single Point of** A Single Point Of Call Profile (SPOCP) is calculated at assessment for a single point of call whose volume of mail is significantly different than that of the other points of calls sampled on the LDU. A SPOCP is used in situations where a unique LDU cannot be obtained for the customer in question. They must be identified before the volume count is started. SPOCP can be for all types of points of call.

> A SPOCP is comprised of the values in SPOCP 3b, 3d, 3f, the LDU's subdelivery rate per POC and the LDU's Prep Rate per POC.

A Direct point of call will have its own SPOCP

The 070 form displays the data as described above for the original routes that exist at the time of the volume count. Similar information is displayed on the 071 form for routes created in a restructure.

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POSTES CANADA From anywhere De partout jusqu'à vous		-	FUTURE STA ÉTAT FUTU		ORIGINAL SUMMARY OF INVENTORY SOMMAIRE ORIGINAL DE L'INVENTAIRE											FUTURE STATI ÉTAT FUTUR		APPORT 070 Post CANADA POST CA				
Depot Dépôt (	снісочім	II LA BAIE			Depot Cod Code du D		B205	Route # No. de l'itine	eraire	52		Type of Roo Type d'Itina		rsdh <b>v</b> r1		VC Start Date Date debut CV	,	21/11/2010	ı			
			Prep Time tenir et prépa	<b>a</b> er	10.26	1	Sub. Del. 1 Temps for	fime actions auxilia	aires .	7.88	Prep Time Temps pré	paration	50.1		Sortation Tim Temps Tri	е	69.45		Percentage Pourcentage	of Coverage e de desserte	68.85	i
LC 052	POCs PDRs	Avg. Seq. Mail Vol. Woy. De Cour. Séq.	Hail   Items	Man. Vol/	Avg. S/L. Man. Items / Moy des items - C/L	Avg. C/S Man Vol /Vol. Volume Moyen S/D	Avg O/S Man Items / Moy des items - S/D	Total Man Vol/	% Man Vol / % du Vol. Man.	Var. @ 100% / Var. à 100%	Var. @%, Cov /Var. and %, Dess.	N-Var. @ 100% / Non-Var. à 100%.	N-Var. @ NWP/ Non-Var à LNM	Obt & Prep LDU Value/ Valeur Obt et Prép. UOL	Sub Det. LDU Value/ Valeur Fonc. Aux- UDL	Sub Del. Rate/POC Taux Fonc. Aux - par PDR	Prep. LDU Value/ Val. Prép. UOL	Prep. Rate per POC/ Taux Prép. par POR	Sort LDU Value/ Val. de Tri Par UDL	Total LDU Value/ Val. Total par UOL	ins./int. rte #	DeL/Liv
1	2	3a	3b	3с	3d	3e	3f	3g	3h	4	5	6a	6b	7	8a	8b	9a	96	10	11	12	13
									,													
P&L Stop / Arrêt L&B													2.57							257		
K1A1A1																						
Residendial / Résidentielle	10	80.00	8.00	16.00	1.60	30.00	3.00															
Commercial / Commercial	4	40.00	10.00	8.00	2.00	25.00	6.25	199.00	13.44%	3.31	2.28	2.23	2.32	1.38	2.00	0.143	6.73	0.374	9.33	22.66	LC052	LC052
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00	133.00	13.44 %	3.31	2.20	2.23	2.32	1.50	2.00	U. PIS	0.13	0.374	3.33	22.00	LC032	
SPOCP/SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00															
K1A1A2 Residendial / Résidentielle	2	55.00	27.50	11.00	5.50	30.00	15.00		1													
Commercial / Commercial	10	30.00	3.00	6.00	0.60	25.00	2.50	+														
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00	157.00	10.60%					1.09			5.31	0.174	7.36	12.67	LC052	LC065
SPOCP / SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00															
K1A1A3				1				-														
Residendial / Résidentielle	6	0.00	0.00	0.00	0.00	0.00	0.00															
Commercial / Commercial	3	0.00	0.00	0.00	0.00	0.00	0.00			6.23	4.29	3.37	3.47	,	3.00	0.333				10.76	6 LC078	LC052
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00								3.00 0.333			10.70	LCOTO	LCUJZ		
SPOCP/SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00															
FMAL CREAT		1	_	1									4.00						1	4.00		
DW / MAV DD / CSL													1.03							1.03		
P&L Stop / Arrêt L&B													0.97							2.57		
K1A1A6		-											0.52	1						2.57		
Residendial / Résidentielle	3	20.00	6.67	4.00	1.33	30.00	10.00															
Commercial / Commercial	1	10.00	10.00	2.00	2.00	25.00	25.00	91.00	6.14%	3.31	2.28	2.23	2.32	0.63	1.54	4 0.385	3.08	0.185	4.27	13.48	LC052	LC052
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00	31.00	0.14.6	3.31	2.20	2.23	2.32	0.63	1.54		3.00	U. 188	4.21	1340	LCAISE	
SPOCP / SPORS	0	0.00	0.00	0.00	0.00	0.00	0.00															
PM K1A1A4 Residendial / Résidentielle	0	0.00	0.00	0.00	0.00	0.00	0.00															
Commercial / Commercial	0	0.00	0.00	0.00	0.00	0.00	0.00	+														
Directs / Directs	1	300.00	300.00	324.00	324.00	150.00	150.00	774.00	52.26%					5.36			26.18	0.087	36.30	62.48	LC052	LC065
SPOCP/SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00	1														
K1A1A5																						
Residendial / Résidentielle	10	35.00	3.50	7.00	0.70	30.00	3.00															
Commercial / Commercial	5	80.00	16.00	16.00	3.20	0.00	0.00	260.00	17.56%	3.31	2.28	2.23	2.32	1.80	1.34	0.084	8.80	0.111	12.19	26.93	LC052	LC052
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00			0.31			2.52			5.50	5.00			25.33		
SPOCP / SPDRS	1	60.00	60.00	12.00	12.00	20.00	20.00									l				L		
Sub Lotal Residendial / Résidentielle	28	170.00		34.00		90.00			1													
Commercial / Commercial	22	150.00		30.00		50.00		4														
Directs / Directs	1	300.00		324.00		150.00		1,481.00	100%	16.16	11.13	10.06	24.28	10.26	7.88		50.10		69.45	155.16		
SPOCP/SPDRS	1	60.00		12.00		20.00		1														
Date Printed			1-01-13											/ÉTAT FUTU							!	13/01/201

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POST CANADA
From anywhere... De partout...
to anyone jusqu'à your

ADJUSTED SUMMARY OF INVENTORY SOMMAIRE DE L'INVENTAIRE AJUSTES

REPORT/RAPPORT 071 Page # 1 /1



Type of Route Depot Depot Code Route# VC Start Date Dépôt CHICOUTIMI LA BAIE Code du Dépot B205 No. de l'itineraire 52 Type d'itinéraire RSDHVR1 Date debut CV 21/11/2010 Obtain & Prep Time Prep Time Sortation Time Percentage of Coverage Temps obtenir et préparer Temps fonctions auxiliaires 7.88 Temps préparation Temps Tri Pourcentage de desserte

LC 052	POCs PDRs	Avg. Seq. Mail Vol/ Vol. Moy. De Cour. Séq.	Avg. Seq. Mail Items /Moy. Des items seq.	Man. Vol/	Avg. S/L Man. Items / Moy des items - C/L	Avg. O/S Man Vol /Vol. Volume Moyen S/D	Avg O/S Man Items / Moy des items - S/D	Total Man Vol/ Vol. Man. Total	% Man Vol / % du Vol. Man.	Var. @ 100% / Var. à 100%	Var. @ % Cov / Var. au % Dess.	N-Var. @ 100% / Non-Var. à 100%.	@ NWP/ Non-Var à LNM	Obt & Prep LDU Value/ Valeur Obt et Prép. UDL	LDU Value/ Valeur Fonc. Aux- UDL	Sub Del. Rate/POC Taux Fonc. Aux - par PDR	Prep. LDU Value/ Val. Prép. UDL	Prep. Rate per POC/ Taux Prép. par PDR	Sort LDU Value/ Val. de Tri Par UDL	Total LDU Value/ Val. Total par UDL	Ins./Int. rte#	Del./Liv rte #
1	2	За	3b	Зс	3d	Зе	3f	3g	3h	4	5	6a	6b	7	8a	8b	9a	9b	10	11	12	13
P&L Stop / Arrêt L&B													2.57							2.57		
										•												
K1A1A1 Residendial / Résidentielle	10	80.00	8.00	16.00	1.60	30.00	3.00								I		,					1
Commercial / Commercial	4	40.00	10.00	8.00	2.00	25.00	6.25															
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00	199.00	13.44%	3.31	2.28	2.23	2.32	1.38	2.00	0.143	6.73	0.374	9.33	22.66	LC052	LC052
SPOCP / SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00															
K1A1A2	U	0.00	0.00	0.00	0.00	0.00	0.00															
	2	75.00	27.50	11.00	5.50	20.00	15.00					1					I					
Residendial / Résidentielle		55.00	27.50 3.00	11.00	5.50	30.00	15.00															
Commercial / Commercial	10	30.00	0.00	6.00	0.60	25.00 0.00	2.50 0.00	157.00	10.60%					1.09			5.31	0.174	7.36	12.67	LC052	LC065
Directs / Directs SPOCP / SPDRS	0	0.00	0.00	0.00	0.00	0.00	0.00															
	U	0.00	0.00	0.00	0.00	0.00	0.00									l						
K1A1A3 Residendial / Résidentielle	-	0.00	0.00	0.00	0.00	0.00	0.00					1										
Commercial / Commercial	- 6 - 3	0.00	0.00	0.00	0.00	0.00	0.00															
Directs / Directs	0	0.00	0.00	0.00	0.00	0.00	0.00			6.23	4.29	3.37	3.47		3.00	0.333				10.76	LC078	LC052
SPOCP / SPDRS	0																					
SPUCP / SPURS	U	0.00	0.00	0.00	0.00	0.00	0.00															
DW / MAV			ı									1	4.00	I	1		ı			4.00		
DD / CSL													1.03							1.03		
													0.07							2.57		
P&L Stop / Arrêt L&B													0.97							2.57		
K48480																						
K1A1A6  Residendial / Résidentielle	3	20.00	6.67	4.00	4.00	20.00	10.00															
Commercial / Commercial	1	10.00	10.00	2.00	1.33 2.00	30.00																
	0	0.00	0.00	0.00	0.00	25.00	25.00 0.00	91.00	6.14%	3.31	2.28	8 2.23	2.32	0.63	1.54	0.385	3.08	0.185	5 4.27	13.48	LC052	LC052
Directs / Directs SPOCP / SPDRS		0.00	0.00		0.00		0.00															
PM K1A1A4	0	0.00	0.00	0.00	0.00	0.00	0.00															
Residendial / Résidentielle	0	0.00	0.00	0.00	0.00	0.00	0.00			1		1										1
Commercial / Commercial	0	0.00	0.00	0.00	0.00	0.00	0.00															
	0		300.00		324.00	0.00 150.00	150.00	774.00	52.26%					5.36			26.18	0.087	36.30	62.48	LC052	LC065
Directs / Directs SPOCP / SPDRS		300.00	0.00	324.00																		
	0	0.00	0.00	0.00	0.00	0.00	0.00															
K1A1A5	40	05.00	0.50	7.00	0.70	20.00	2.00			1		1					,					1
Residendial / Résidentielle	10	35.00	3.50	7.00	0.70	30.00	3.00															
Commercial / Commercial	5	80.00	16.00	16.00	3.20	0.00	0.00	260.00	17.56%	3.31	2.28	2.23	2.32	1.80	1.34	0.084	8.80	0.111	12.19	26.93	LC052	LC052
Directs / Directs SPOCP / SPDRS	1	0.00	0.00	0.00	0.00	0.00	0.00															
	- 1	60.00	60.00	12.00	12.00	20.00	20.00					1			l	L	l	L		l		
Sub Total / Sous-Total	20	170.00	1	24.00		00.00							_									
Residendial / Résidentielle Commercial / Commercial	28	170.00 150.00		34.00 30.00		90.00 50.00																
	1							1,481.00	100%	16.16	11.13	10.06	24.28	10.26	7.88		50.10		69.45	155.16		
Directs / Directs SPOCP / SPDRS	1	300.00		324.00		150.00 20.00																
SPUCP / SPURS	1	60.00	l	12.00	l	20.00				1	1	1	I	1	l	1	l	I		1		

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