

## AMENDED

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## Canada Post is Proceeding with Phase Two of the De-escalation COVID Safety Measures Framework

On July 14, July 20 and August 10, the National Joint Health and Safety Committee consulted with the Canada Post Corporation (CPC) on Phase Two of the de-escalation COVID safety measures framework. Consultation on this topic also took place on August 11, through National Consultation.

On August 30, Canada Post entered the second phase of the de-escalation COVID safety measures framework, resuming original delivery process with modifications to allow for social distancing and zero physical contact with customers.

The changes being implemented in Phase 2 include a return to outdoor interactions with customers in single door residential households.

**Please note that this applies only to single household deliveries where the interaction with the customer is outdoors. Apartment buildings or commercial spaces are not included.**

These changes will involve the following:

- **Verbal Signature** – the customer will verbally authorize their signature by simply stating their name which will then be recorded on the portable data terminal (PDT) by the letter carrier, MSC's or RSMC. There will be no requirement to exchange the PDT with the customer.
- **Proof of Age** – the customer will be required to show identification (ID) to validate proof of age; there will be no physical contact with the letter carrier, MSC's or RSMC. If the worker is unable to verify ID in a safe manner, the item will be carded.
- **Customs and Funds-due Items** – credit card transactions will be the only form of payment accepted. The customer must verbally provide or show the credit card information to the letter carrier, MSC's or RSMC including the 3-digit security code. There will be no exchange of the PDT between the customer and the worker.
- **Registered Mail** – will continue to be carded as per the current process.

The Union will continue to monitor the ever-evolving COVID-19 situation and COVID-19 measures will be re-evaluated by Canada Post in consultation with CUPW every two weeks.

During discussions with CPC, the Union, emphasised that the health and safety of our members is the top priority. CPC confirmed if members are unable to complete delivery safely for **any** reason, they can card the item. No disciplinary measures will be applied for doing so.

In solidarity,



Marc Roussel  
National Union Representative  
Health and Safety

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